AGILE-XTRA
WORKSPACE CONCEPTS

# AGILE ELECTRIC HEIGHT ADJUSTABLE STRAIGHT DESK
AHAD

## DESCRIPTION

- Fully welded black or white powder-coated base
- Triple motor – 4 pre-set height settings
- 25mm white commercial laminate top with 2mm ABS edging
- Cable management spine
- Modesty panel 1590mmW can be added if desk is positioned in front of glass wall or is in the middle of an office
- CPU Holder not Included

## DETAILS

**Cleaning & Maintenance:**

Damp Cloth, Mild Detergents

**Warranty:**

5 Years Structural & 3 Years on Motors under Normal Wear & Tear

**Dimensions:**

1800mmW x 750mmD x 620-1280mmH

**Available Colours:**

Frames - white or black

Tops - Large range of Commercial Laminex Colours available – 25 x Plain Colours and 25 X Timber Woodgrain colours – refer to Resources Tab on Website - More colours available – Polytec, Formica and POA

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| CARE AND MAINTENANCE | |
|---|---|
| **Annual Check** | At least every 12 months, ensure all the mounting screws attaching desk/table tops, drawer runners and door hinges are tightened firmly. |
| **Surface Care** | Agile-Xtra desks and tables are supplied standard with melamine tops. Clean tops regularly by wiping them down with a damp cloth and a general purpose cleaner/detergent. For best results use streak free glass cleaner. |
| **Stain and Mark Removal** | ▸ Stubborn marks or stains - apply Handy Andy or diluted Janola (1 part to 3 parts water), then wipe down with a warm damp cloth.<br>▸ Smearing, finger marks, marking from cold or hot dishes, stickiness - apply 1 or 2 applications of acetone (available at pharmacies) and wipe over with dry cloth.<br>▸ Felt pen or dry marker - use methylated spirits or acetone<br>▸ Paint - use acetone or thinners (from a paint shop)<br>▸ Glue - contact type - use Ados Solvent N (from a paint shop)<br><br>Follow on with streak free glass cleaner to remove any residues. |
| **Frame Care** | Keep the melamine frame of your table or desk clean by wiping them down with a damp cloth and a general purpose cleaner/detergent. For best results use streak free glass cleaner. |

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## OPERATIONS INSTRUCTIONS

Activate the System: Touch the Screen â€“ the â€œ-â€ will appear on the display. Then, press and hold the â€˜Mâ€™ button for 3 seconds. The Current Height will display, and you can start operating the system.

**Height Adjustment:** Press and hold the up button to lift the desk. Press and hold the down button to lower the desk.

Timer: The timer is design to inform users to stand up after a set period of time. Press the â€œTâ€ button to set the period of time. The display will flash â€œ0.5 hâ€ for 0.5 hour. Each press of the â€œTâ€ button leads to a 0.5 hour increment. The maximum setting of time is 2 hours. When the display stops flashing, then the period of time is successfully set. And the indicator light on the top right of panel will be on. When the set time is up, the buzzer will beep to remind the users. The timer will turn off automatically after 5 beeps. To cancel the timing, press â€œTâ€ button for 5 times until the display shows the current height and the indicator light is off.

**Memory Setting:** Adjust the desk to your desired position. Press the “M” button, then “S-” appears on the display. Press “1”, “2” or “3”.
The memory is successfully set. You can store up to 3 heights by repeating the same process.

**Protective Standby Mode:** If there is no operation for 1 minute, the system will enter the protective standby mode. To turn off the standby mode, press and hold the “M” button for 3 seconds. You can also press and hold the “M” button for 3 seconds. You can also press and hold the “M” button for 3 seconds to activate the standby mode, when you dont need to operate the system.

**Power -Saving Mode:** When no actions are made for over 10 minutes, the system willl enter power-saving mode. Press any buttons to enter operation mode.

**Measurement Switch (cm/inch):** Press “T” for 8s. The buzzer will beep twice. The measurement is changed from centimeter to inch. If you want to switch the measurement back to centimeter, also press the “T” for 8s.

**Reset Mode:** While the system is reconnected, press the down button until “RST” is displayed. Continue to press the button. The desk will move down and then raise a little bit. (Make sure you never release the button during the process). After the movement stops, the system is successfully reset to the starting position.

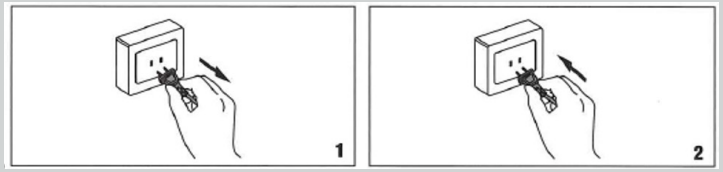
## TROUBLESHOOTING GUIDE

IN FRONT: This repair guide intends to help you identify and solve the minor problems caused by unusual operation of the electric system of our sit-stand desk. The simple procedures in this manual are easy to follow and capable of solving most of the problems that may happen in everyday use.

If ER1/ER2/HOT/ER3/ER4/ER5 appear on the control panel, this is usually is an indication that the system has experienced activity that is above rated specifications. Simply follow the steps below,most errors can be solved. If the problems aren't solved, please contact your point of purchase to replace components.

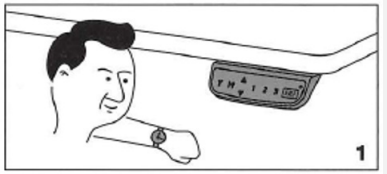
### 1. ER1 Troubleshooting

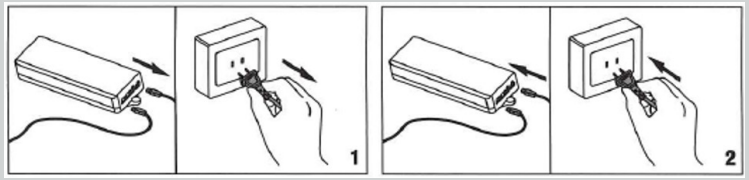
**Step 1:** Check if the desk is overloaded. If so, remove the items on the desktop, and disconnect the power. If not, only disconnected the power.
**Step 2:** Wait for 10s then reconnect the cord.




### 2. ER2/HOT Troubleshooting

**Step 1:** The system has experienced above-normal temperature. So, allow your desk to cool down and remain idle for approximately 20 minutes. Never turn off the power during the process.




### 3. ER3/ER4/ER5 Troubleshooting

**Step 1:** The system has experienced unusual electrical problems. Firstly, disconnect the motor cords and power.
**Step 2:** Wait for 10s then reconnect the cords.
**Step 3:** Press and hold the down button until the '---' image appears, and continue to press the button. The desk will move down and then raise a little bit. (Make sure you never release the button during the process)
**Step 4:** Release the button after the movement stops.